



Please print out this form, complete fully and enclose with your repair.

**Customer Information:**

Salutation: \_\_\_\_\_ Name: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

**Return Address for Repair to be Shipped To:** Location should be secure or have someone to receive your unit.

Apartment or Suite \_\_\_\_\_ Street Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

**Phone Numbers:** Include Area Code. Daytime \_\_\_\_\_ Evenings \_\_\_\_\_ Pager / Mobile \_\_\_\_\_

**E-mail Address:** (Please enter carefully and legibly) \_\_\_\_\_ @ \_\_\_\_\_

**Vehicle Information:**

**Make of Vehicle** (Ford, Chevrolet, Buick...): \_\_\_\_\_ **Model** (Crown Victoria, Impala, Regal...): \_\_\_\_\_  
**Year:** \_\_\_\_\_

**Engine Displacement if Known:** \_\_\_\_\_ **Cylinders:** \_\_\_\_\_ **VIN #:** \_\_\_\_\_

**Mileage:** \_\_\_\_\_ If mileage needs to be reset, some proof of mileage is required. Proof may be a resent service ticket, last state inspection, or oil change. **Odometer tampering is a Federal crime!**

**What is the Primary Problem with the Unit?** Please check to the left of the items that apply and provide comments as necessary. The more information we have the better we can troubleshoot the problem.

- **What Function is Not Working?**  Backlight  Odometer  Pointers  Speedometer  Tachometer  
 Gauges, which ones? \_\_\_\_\_ Other, please explain \_\_\_\_\_
- **What is the Primary Problem?**  Dead  Dim  Doesn't Light  Erratic  Flickers  Reads Incorrectly  Shuts Off  
 Other, please explain \_\_\_\_\_
- **When Does the Problem Happen?**  Always  Sometimes  Rarely  Hitting Bumps  Hitting Dash  
 When Cold  When Hot  Other, please explain \_\_\_\_\_
- **For Speedometer or Odometer Problems, Does the Vehicle Have Cruise Control?**  Yes  No  
 Is cruise control operational at this time?  Yes  No  
 If cruise control is operational, you may not have a cluster problem, and this should be diagnosed by a repair technician.
- **Other Important Details?** \_\_\_\_\_

**Payment Method: (Please Check One)**

- Check Included:** Repairs are held until your check clears. Refunds are by check only.
- COD.** Add \$10.00 to estimates for the UPS COD fee. UPS will not ship to a PO Box.
- Credit Card:** Please include the information below. No charges made until ready to ship. You may also call us toll free at (866) 427-1112 with your card information.
- Check if Price Quote Needed or call Toll FREE – 1(866) 427-1112**

**Card Number:** \_\_\_\_\_ -- \_\_\_\_\_ -- \_\_\_\_\_ -- \_\_\_\_\_ **Exp. Day** \_\_\_\_\_ **Month** \_\_\_\_\_ **Year** \_\_\_\_\_  
**Check Card Type:**  MasterCard  Visa

**Full Name, as shown on card:** \_\_\_\_\_ **Signature:** \_\_\_\_\_

- **Address Where Credit Card Statement is Received if Different from Ship To Address Above:**

Apartment or Suite \_\_\_\_\_ Street Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP Code \_\_\_\_\_